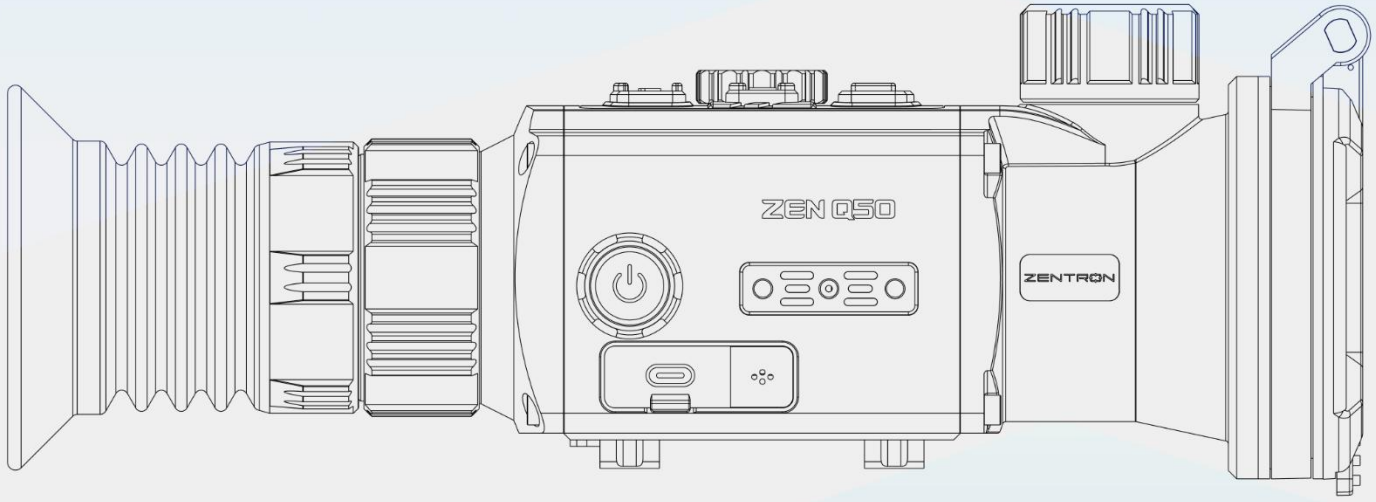
ZENTRON

Thermal imaging device

ZEN Q Series

User Manual



FCC ID:2BGU2-ZENC50
FCC ID:2BGU2-ZENC35

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1. Important Safety Information

1.1 Environmental Warnings

- Avoid direct exposure of lens to intense light sources such as the sun or lasers.
- Operating temperature: -20°C to +50°C
- Do not store at extreme temperatures.
- When used in extremely cold environments, the battery life of the device will be reduced. This is normal and does not indicate a malfunction of the device.

1.2 Ergonomics and Handling

- Take breaks during extended use to avoid fatigue.
- Keep out of reach of children – small parts may be hazardous.
- After using the device, please close the lens cover of the device to prevent sharp objects from scratching the lens of the device.
- Disassembling or repairing equipment through unofficial channels will invalidate the repair policy.

1.3 Battery and Charging Safety

- Use only manufacturer-approved 18350 batteries.
- Do not reverse battery polarity.
- Only charge between 0°C and 50°C.
- Never leave batteries unattended during charging.
- When the device is idle for a long time, the battery should be removed.
- Do not use 18350 batteries with USB charging interface, as it will damage the device charging compartment.

2. Specifications

Category	Q50R/Q50	Q635	Q35
Detector Type	VOx Uncooled	VOx Uncooled	VOx Uncooled
Resolution	640*512	640*512	384*288
Pixel Size	12µm	12µm	12µm
Framerate	50Hz	50Hz	50Hz

Spectral Range	8~14μm	8~14μm	8~14μm
NETD	Q50R: ≤18mk Q50: ≤20mk	≤20mk	≤20mk
Objective Lens	50mm f1.0	35mm f1.0	35mm f1.0
Field of View	8.7°(H)*7°(V)	12.5°(H)*10°(V)	7.5°(H)*5.6°(V)
Close-up Range	5m	5m	5m
Detection Range	2600m (2800 yards)	1800m (1950 yards)	1800m (1950 yards)
Optical Magnification	2.3x	1.6x	2.3x
Safety class for laser (Q50R only)	Class 1	-	-
Wavelength (Q50R only)	905nm	-	-
Max. measuring range (Q50R only)	1200m	-	-
Measurement accuracy (Q50R only)	±1	-	-
Min. measuring range (Q50R only)	5m	-	-

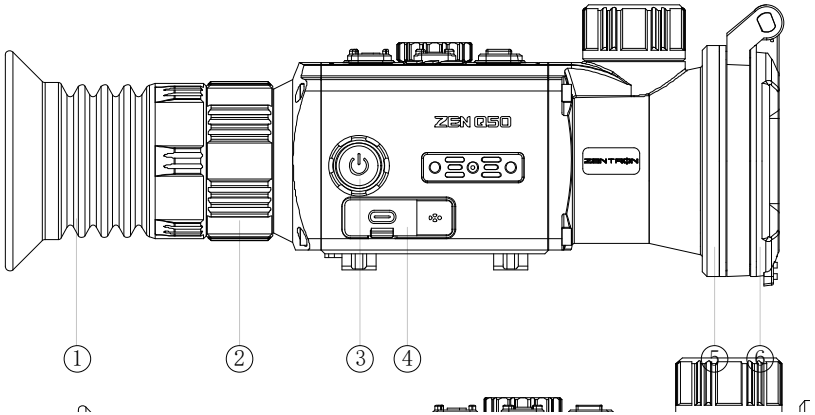
E-Zoom	2.3~18.4x	1.6~12.8x	2.3~18.4x
Palettes	White/Black/White highlight/Cold green/Green white...	White/Black/White highlight/Cold green/Green white...	White/Black/White highlight/Cold green/Green white...
Reticle Types	8	8	8
Reticle Colors	6 (5 colors, 1 auto)	6 (5 colors, 1 auto)	6 (5 colors, 1 auto)
WiFi/Bluetooth/ Mic	Support	Support	Support
Built-in Memory	64GB	64GB	32GB
P.i.P	x2/x4/x8	x2/x4/x8	x2/x4/x8
Eye Relief	52mm	52mm	52mm
Diopter Range	-5~+5	-5~+5	-5~+5
Display Type	OLED	OLED	OLED
Display Resolution	1920*1080	1920*1080	800*600

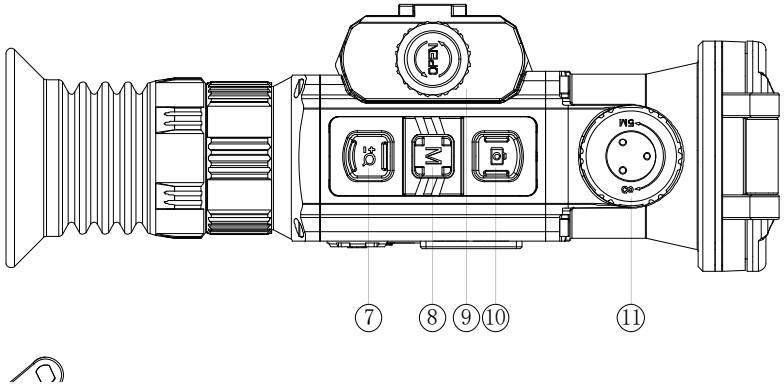
Battery	2*18350	2*18350	2*18350
Max. Battery Life	6 hours	6 hours	7 hours
USB Interface	Type-C	Type-C	Type-C
Size	158*65*74 mm (6.2*2.55*2.91 inch)	150*65*63 mm (5.9*2.55*2.48 inch)	150*65*63 mm (5.9*2.55*2.48 inch)
Weight	423g (14.92 oz)	445g (15.69 oz)	445g (15.69 oz)
Housing Material	Magnesium	Magnesium	Magnesium
Protection Level	IP67	IP67	IP67
Operating Temp	-20°C~50°C (-4°F~122°F)	-20°C~50°C (-4°F~122°F)	-20°C~50°C (-4°F~122°F)
Storage Temp	-40°C~50°C (-40°F~122°F)	-40°C~50°C (-40°F~122°F)	-40°C~50°C (-40°F~122°F)
Max. Recoil	1200g/ms	1200g/ms	1200g/ms

3. Features

- High-sensitivity thermal sensor
- AMOLED display with adjustable brightness
- Picture-in-Picture mode
- Multiple thermal palettes
- Built-in microphone and video recorder
- Prerecord
- Multiple zero profiles
- Pixel correction utility
- Wi-Fi & Bluetooth enabled

4. Components and Controls





No.	Component
1	Eyeshade
2	Diopter adjustment handwheel
3	Power button
4	USB-C port
5	Objective lens
6	Lens cap
7	Zoom button
8	Menu button
9	Battery cover
10	Capture button
11	Lens focus knob

5. Button Operation

Q35/Q50/Q635		
Button	**Short Press**	**Long Press**
⏻	Standby mode/Wake up device	Power on/off
M	Quick menu	Main menu
🔍	Switch zoom	NUC
📷	Take a picture	Start/stop recording video

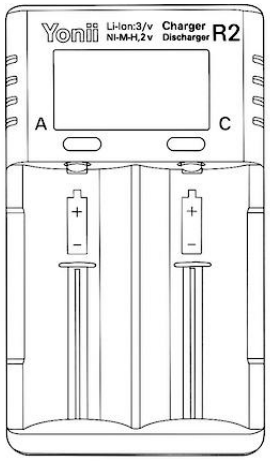
Q50R		
Button	**Short Press**	**Long Press**
⏻	Standby mode/Wake up device	Power on/off

M	Quick menu	Main menu
	Measuring distance	Zoom
	Take a picture	Start/stop recording video
+M	-	NUC

6. Battery Charging Instructions

Compatible Battery:

Supports only **18350 lithium-ion rechargeable batteries**.



Charging Steps:

1. **Insert Batteries:**
   Place the 18350 batteries into the charger, matching the correct polarity (+/−) as indicated.

2. **Power On:**
   Connect the charger to a USB power source using the included USB-C cable.

3. **Monitor Charging:**
   Charging status and battery level are displayed on the **LCD screen**. The screen shows real-time voltage, charging progress, and battery condition.

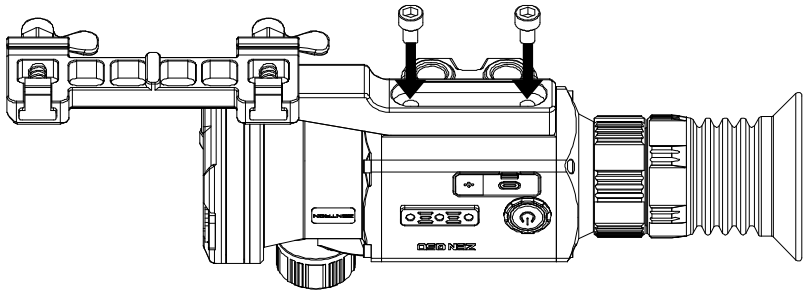
4. **Important Notes:**
   - Do not reverse battery polarity.
   - Do not use 18350 batteries with a built-in USB port.
   - Only charge between **0°C and 50°C**.
   - Remove batteries when not in use for extended periods.
   - Avoid overcharging or leaving the charger unattended.

7. Installation

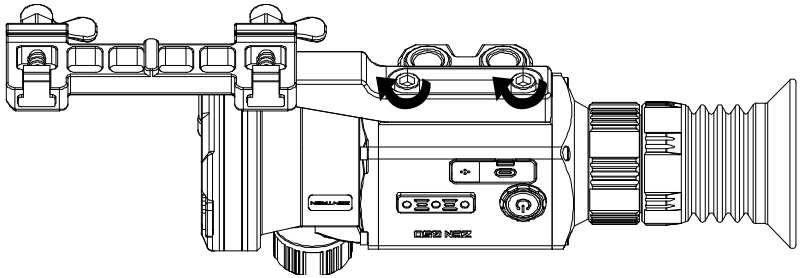
Installation Method 1:

Mount the device onto the rail. Before starting, please clean the base of the device and the rail with a lint-free cloth.

- Align the mounting holes on the device and the rail.
- Insert and tighten the screws.



- Tighten the screws to secure the rail to the device.



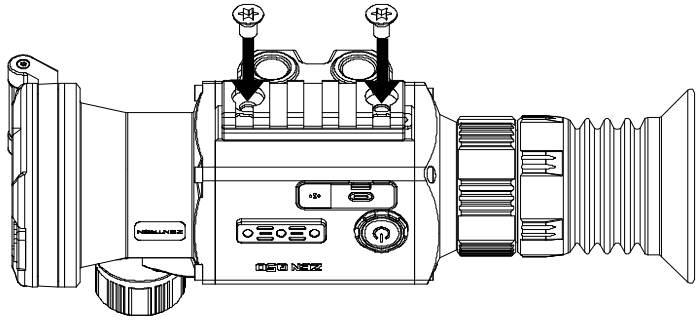
Installation Method 2:

Before starting, please clean the base of the device and the ZEN Q Series Mount with a lint-free cloth.

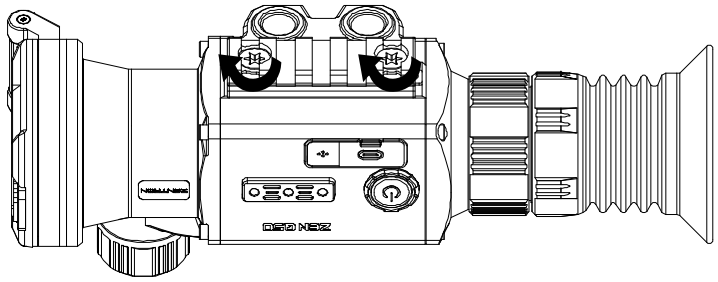
The ZEN Q Series Mount is available in two size options: 1.5 inches and 1.7 inches. Their part numbers are ZT-AC0215 and ZT-AC0217, respectively.

The part number for the Quick Release Mounts is ZT-AC02.

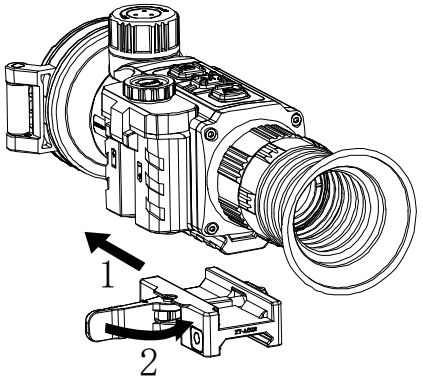
- Align the mounting holes on the device and the ZEN Q Series Mount.



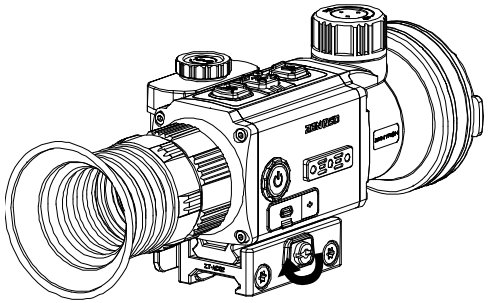
- Insert and tighten the screws.



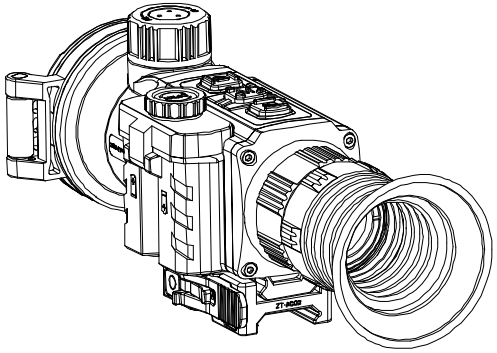
- Mount the device onto the Quick Release Mounts and close the latch.



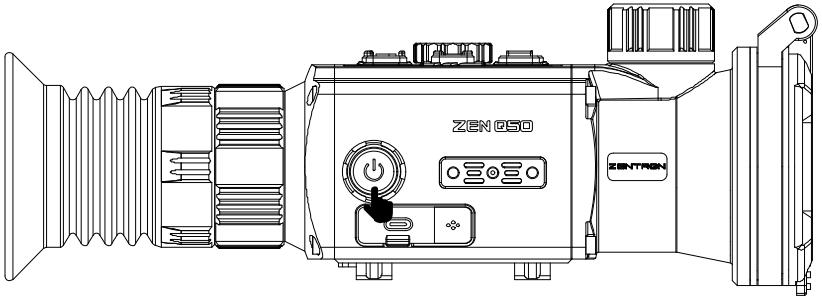
- Tighten the screws.



The final result is shown in the image below:



8. Startup & Standby



Powering On:

- Hold Power button (~3s) until ZENTRON logo displays.

Powering Off:

- Long press the Power button until the screen turns off.

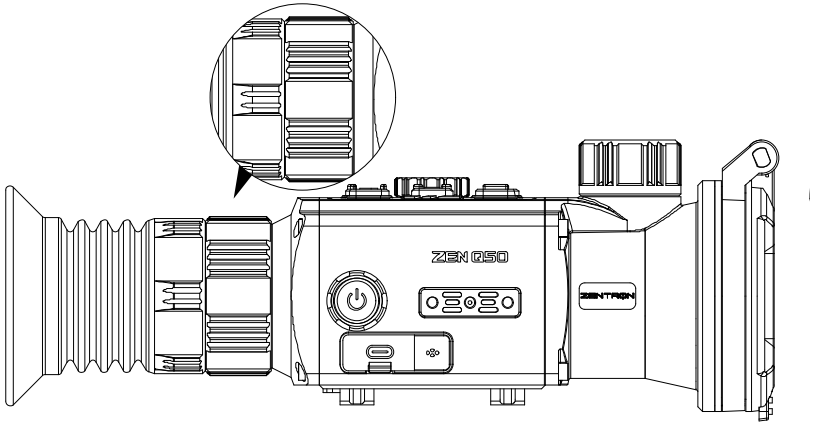
Standby Mode:

- Short press Power to enter/exit standby.
- Auto standby available in menu settings (3–10 min).

9. Focusing

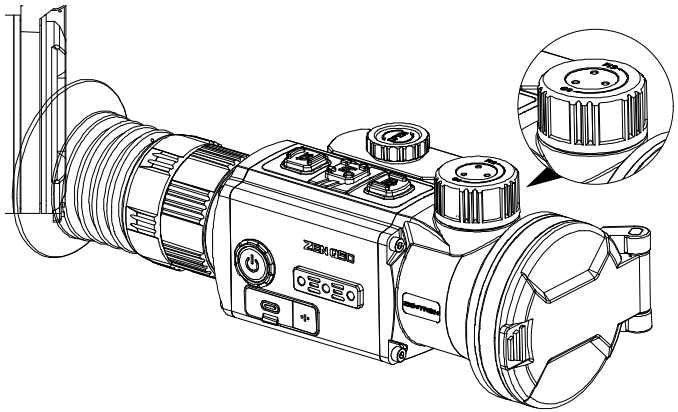
Diopter Adjustment:

- Rotate eyepiece until UI elements are sharp.

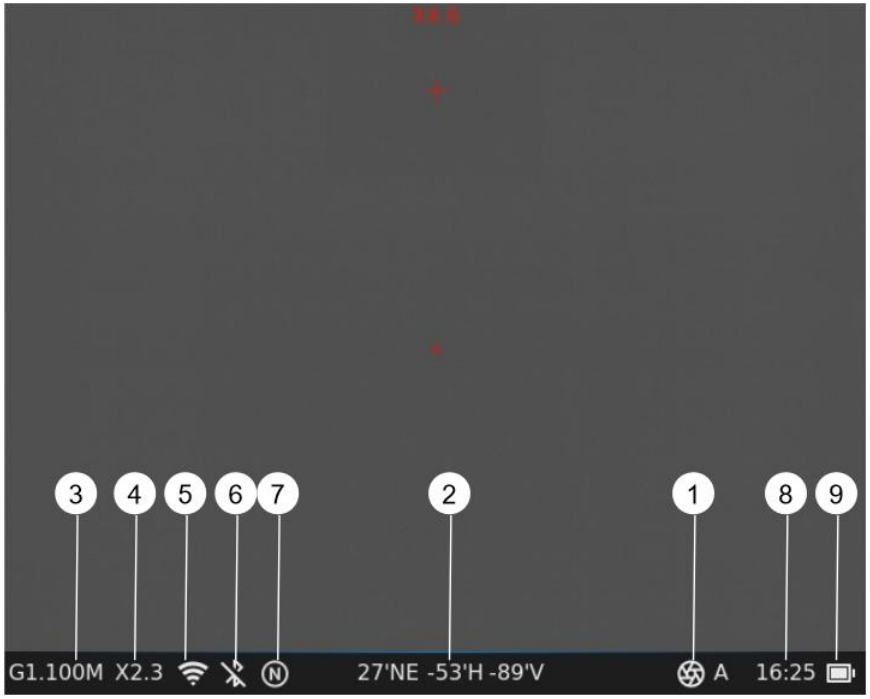


Objective Lens Focus:

- Rotate lens ring until target object appears clear. If the target distance changes, refocus accordingly.



10. Status Bar Overview

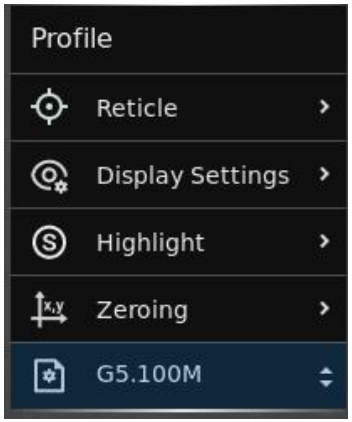


NO.	Description
1	NUC Shutter
2	Electronic compass
3	Profile
4	Zoom
5	Wi-Fi
6	Bluetooth
7	Scene mode
8	Time
9	Battery

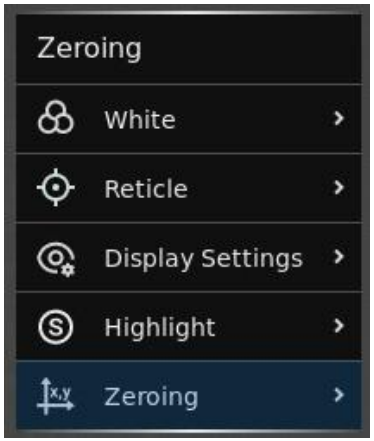
11. Zeroing

ZEN Q series feature to use the “Freeze” zeroing method. The detailed steps are as follows:

- In the main menu screen, choose a profile.



- Select the zeroing function to enter the zeroing screen and the coordinate position of the reticle (X axis, Y axis) is displayed in the center of the screen.



- Set Up a Stable Shooting Position: Find a stable shooting position, such as a shooting bench or sandbags, to rest their rifle on. Consistency is key for accuracy.

- Fire a Shot: Fire a single shot at their chosen target. Aim for the center.

- If the bullet hole and the aiming point (the center point of the reticle) do not match with each other, keep the aiming position still. Do not move their reticle.
- Make sure the center of their reticle is on the aiming point. Then Press ‘freeze’ to make the screen frozen.

- Press the menu button to toggle between the x and y axes, then use the up and down buttons to align the crosshair with the bullet hole from their shot.

- Press and hold the menu button again to exit the main menu and save the setting.

- Shoot Again: Fire another shot at the same target after adjusting.

- Confirm Zero: Once they consistently hit the target at their desired distance, their thermal scope is zeroed. Confirm this by shooting a few more rounds to ensure consistency.

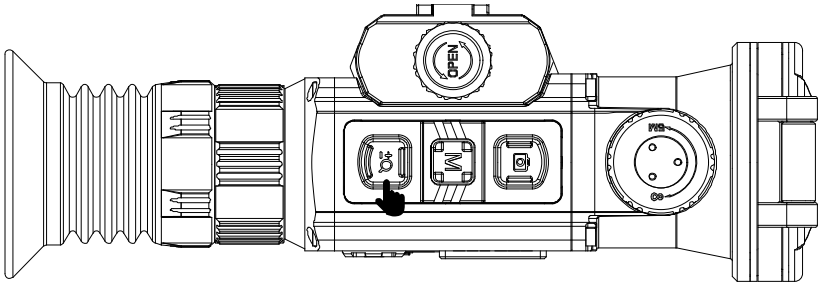
12. Calibration

NUC (Non-Uniformity Correction):

- **Auto**: Triggered regularly by device.
- **Manual**: Long press Zoom button.
- **External**: Close lens cap, long press Zoom button.

13. Digital Zoom

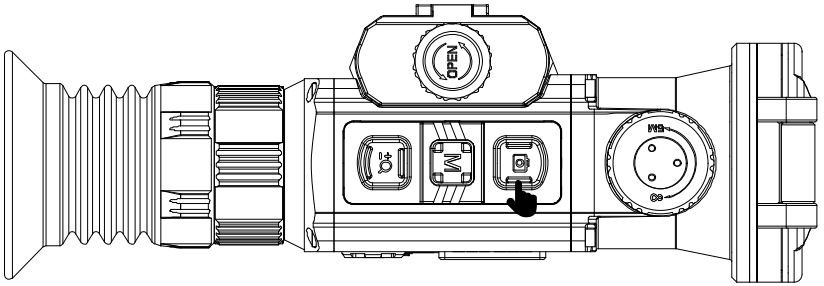
Short press Zoom button to toggle:



- 1×, 2×, 4× , 8× zoom levels.

Zoom affects both main and PiP window.

14. Photographing & Video Recording



Take Photo:

- Short press the shutter button → brief freeze with photo icon.



Record Video:

- Long press Capture button → recording icon and timer.
- Press again to stop.



RAV Mode:

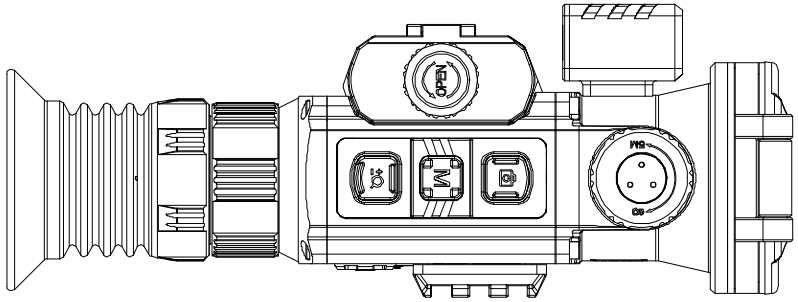
- Automatically records 10 to 30 seconds before and 10 to 30 seconds after a recoil event.

All media saved in internal 32GB/64GB memory.

15. Measure Distance(Q50R)

Q50R is equipped with an integrated LRF module, which can be used to measure the distance to a target. When measuring distance, please hold the device steady and avoid shaking to ensure measurement accuracy. This feature provides two distance measurement modes: Continuous and Single. The operation differs depending on the selected mode. You can switch modes via Main Menu > Advanced Settings > LRF.

Warning: Laser radiation emitted by this device can cause eye injuries, skin burns, or ignite flammable materials. Ensure no person or flammable material is positioned in front of the laser lens before activating the laser ranging function.
The device's battery is below 5%, LRF will be automatically disabled.

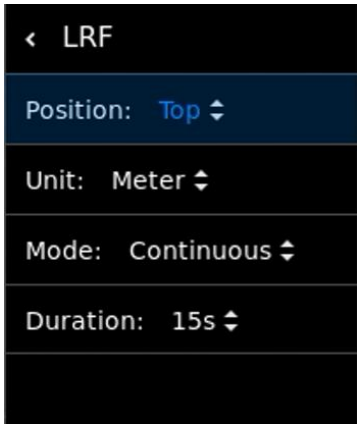


- Continuous: Short press the Zoom button to start measuring. The device will perform continuous measurements for a preset duration and then stop automatically. You can also stop it early by short pressing the Zoom button again.

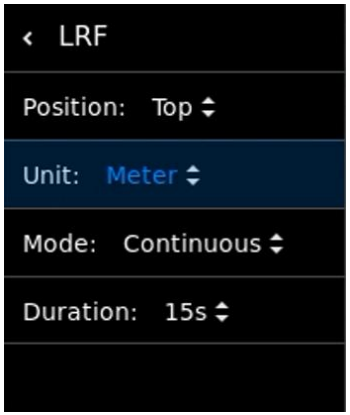


- Single: Short press the Zoom button to perform a single distance measurement each time.

- Position：Top、Mid



- Unit：Meter、Yard



- Mode：Continuous、Single



- Duration：15、30、45、60 sec

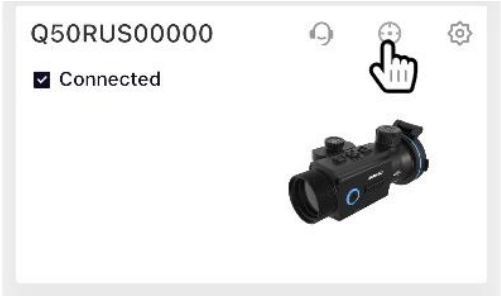


16. Ballistic Calculation(Q50R)

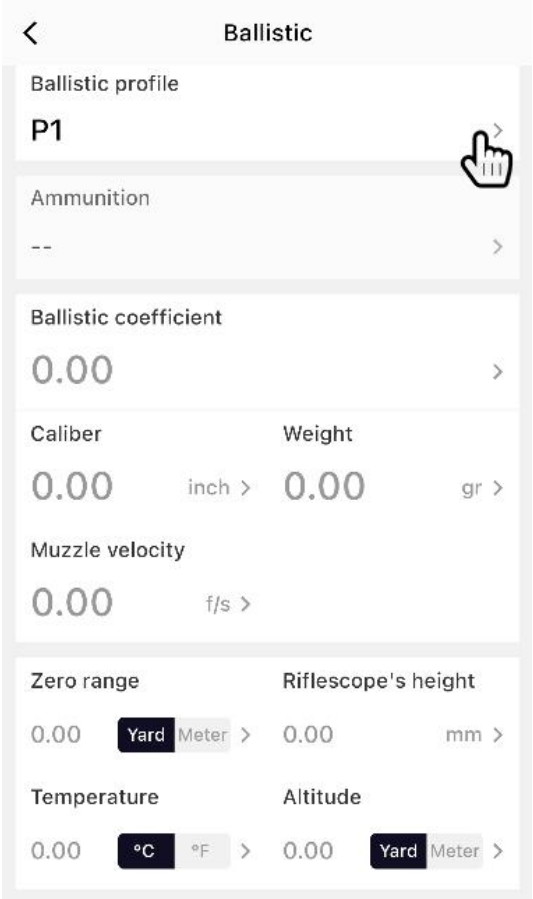
Before using this function, please note the following two points:

1.Ensure that the rangefinding function is working properly. For detailed instructions on how to use the rangefinder, please refer to the previous section.
2.Ballistic calculation parameters must be configured in the ZSYNC App. The specific steps are as follows:

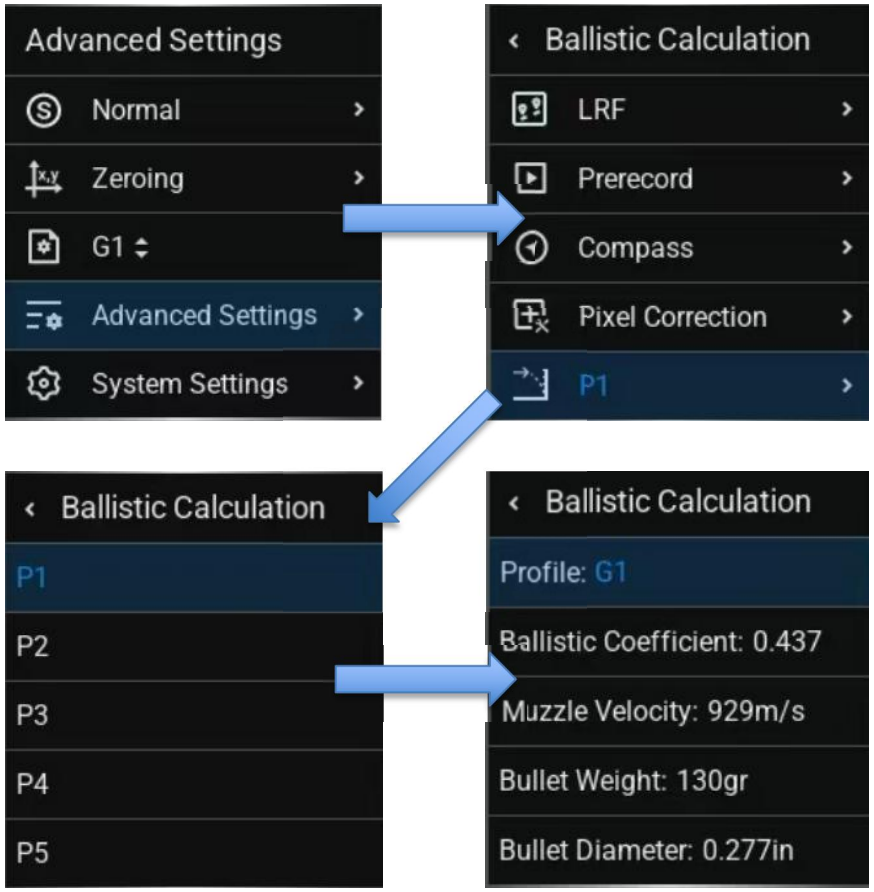
- Connect to the Q50R in the ZSYNC App. Once the connection is successful, tap the Ballistic Calculation function icon.



- On this page, select the corresponding Ballistic Profile, enter the required parameters, and tap Save.



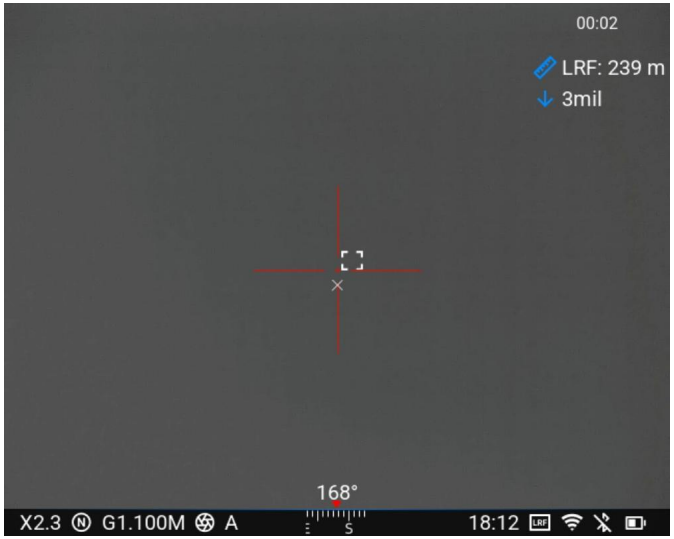
- After saving, the data will be automatically transmitted to and stored in the Q50R. If you need to modify the parameters in the Ballistic Profile later, you must reconnect to the ZSYNC App and repeat the steps above.
- Open the device's main menu to view or switch Ballistic Profiles under the Ballistic Calculation menu.



Once the above setup is complete, you can begin using the Ballistic Calculation function. The steps are as follows:

- Aim at a distant target. This function does not work at close range.

- Short press the Zoom button to start rangefinding. After a brief moment, a marker “X” will appear in the reticle.



- Align the “X” marker in the reticle with the target.

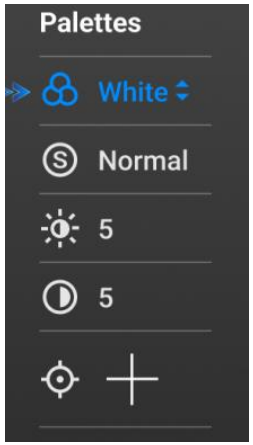
- Short press the Zoom button again to turn off the rangefinding and ballistic calculation functions

17. Quick Menu

Press Menu briefly to enter:

- Palettes.

- Scene Mode.



- Screen Brightness (1–15).

- Contrast (1–5).

- Reticle selection.

Use Zoom/Capture to navigate, Menu to modify, long press Menu to save and exit.

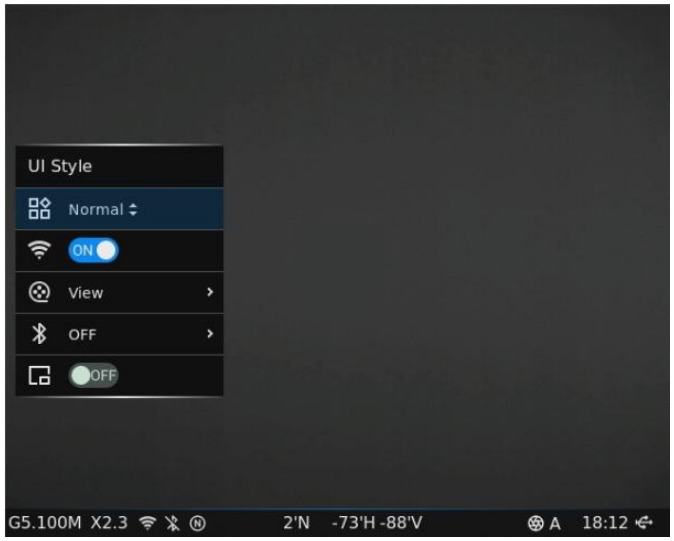
18. Main Menu

The Main Menu provides full control of all advanced settings. Access it by **long pressing the Menu button** on the home screen. Navigate with the **Zoom/Capture buttons**, short press the Menu button to edit or enter a submenu, and long press the Menu button to save and return to the previous level.

➢ UI Style

Switch between two menu display styles: **Normal** and **Easy**.

- **Normal**: Displays menu items with standard-sized text and icons. Multiple menu items are visible at once.



- **Easy**: Enlarges text and icons for improved readability. Only one menu item is shown at a time, creating a simplified user interface.

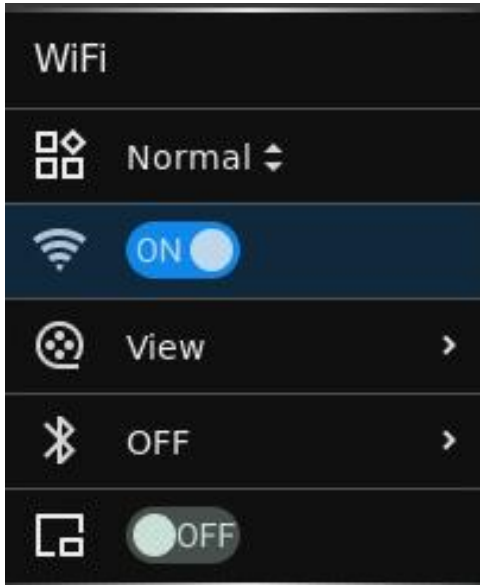


➢ Wi-Fi

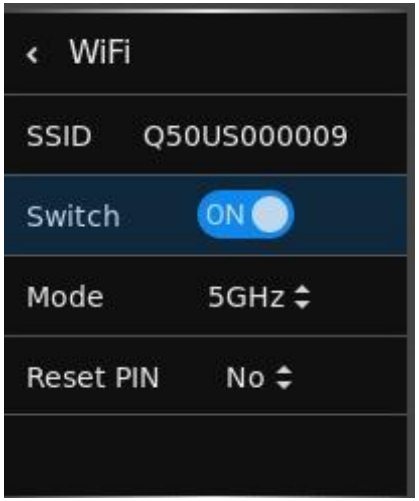
This option enables or disables Wi-Fi, allowing the device to connect to mobile apps (e.g., ZSYNC) for remote control, image preview, and firmware updates. When enabled, the device will broadcast its SSID for connection.

Toggle wireless connection for app control and file transfers.

- On / Off.



NOTE: Displays SSID on activation. You can check the Wi-Fi name (SSID) in Advanced Settings > Wi-Fi. The default password is 12345678. If forgotten, go to Advanced Settings > Wi-Fi > Reset PIN to reset the password.

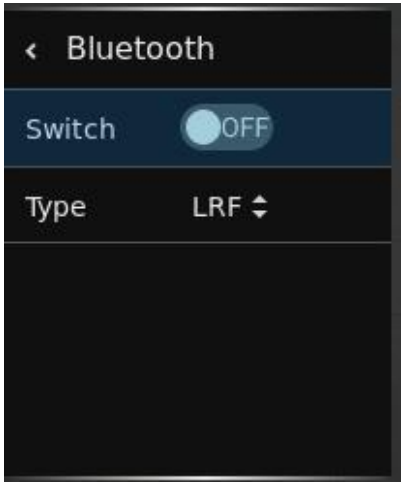


➢ Bluetooth

Bluetooth allows pairing with external accessories such as laser rangefinders or remote controls. Once paired, the device will recognize and show the connection status.

Pair with compatible external devices (e.g. rangefinder).

- On / Off.



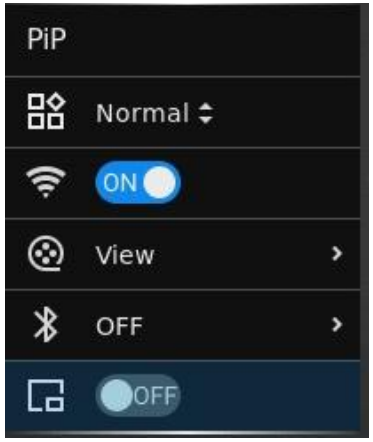
➢ PiP (Picture in Picture)

PiP mode displays a magnified sub-window centered at the top of the screen, assisting in precision aiming while maintaining full situational awareness. Ideal for long-range targeting.



Overlay a magnified view centered at the top of the main screen.

- On / Off.

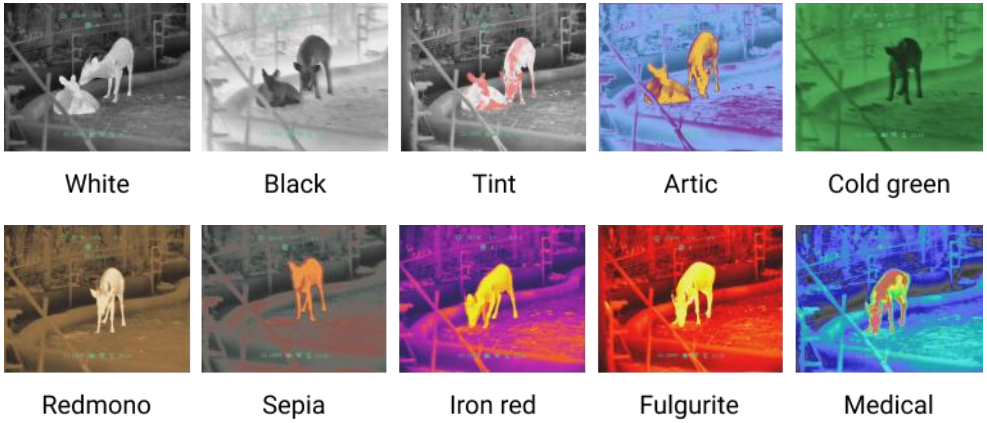


➢ Palettes

Thermal palettes control how the device translates heat differences into visual colors. Users can switch between various false-color schemes for better target visibility under different environmental conditions.

Change thermal display color schemes.

- White Hot / Black Hot / Red Mono / Rainbow / Arctic / Iron Red / Green White / Tint / Sepia / Fulgurite / Cold Green / White Highlight.

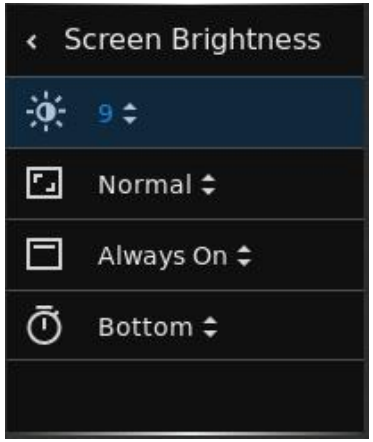


➢ Display Settings

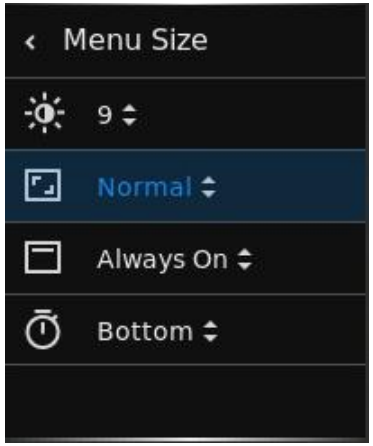
Adjust screen brightness, menu scale, status bar visibility, and location to ensure optimal display readability across lighting environments.

Personalize display preferences.

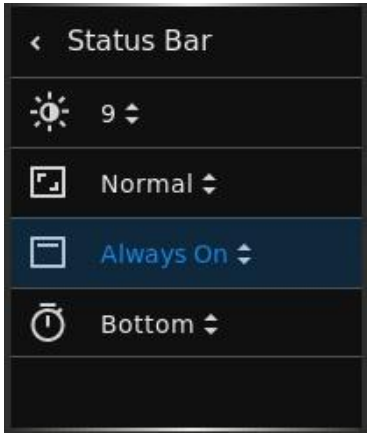
- Brightness (1–15).



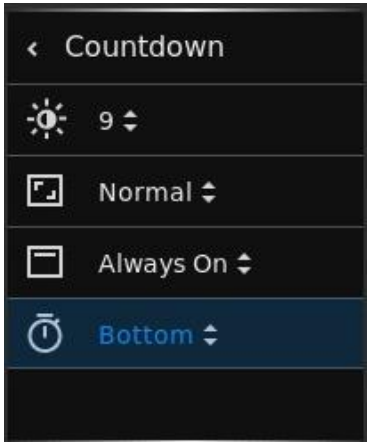
- Menu Size: Normal / Small.



- Status Bar: Auto hide / Always On.

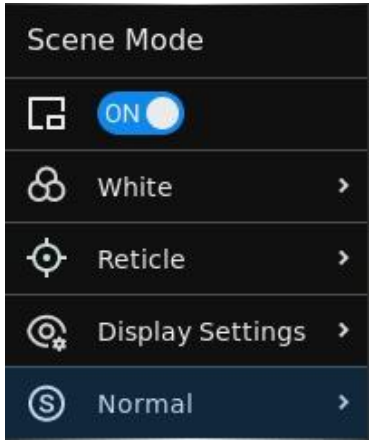


- Countdown Location: Bottom / Mid.



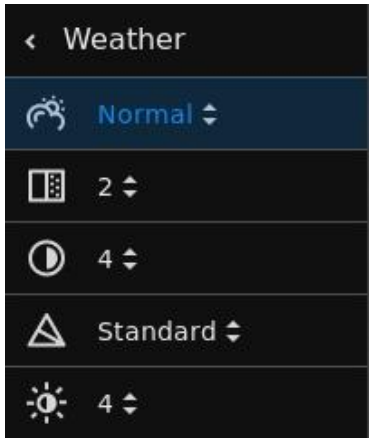
➢ Scene Mode

There are three scene modes that can be switched via the Quick menu. Users can customize the Display Settings for each mode, such as weather, denoise, and contrast, enabling fast and effective transitions between different environments for optimal viewing.

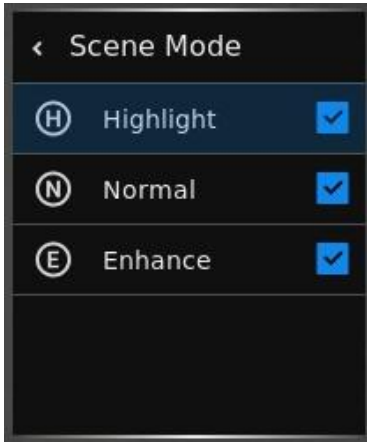


- Three Scene Modes: Normal / Highlight / Enhance.

- Editable parameters: Weather, Denoise, Contrast, Sharpness, Brightness.

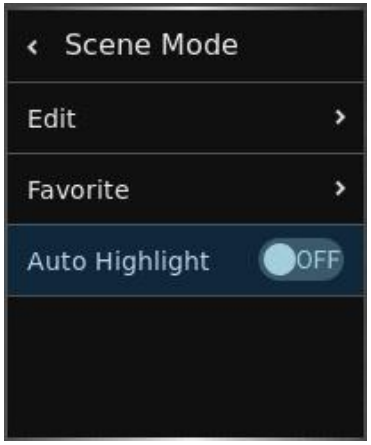


- Favorite: The selected scene mode can be switched via the Quick menu.



- Auto Highlight: On / Off.

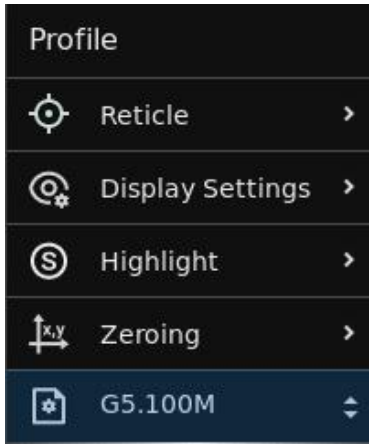
  When this feature is enabled, the device automatically switches to Highlight mode after shooting, making it easier to detect and locate targets while eliminating the hassle of manually switching scene modes.



➢ Profile

Quickly switch between different zeroing profiles. Once the device is connected to the ZSYNC App, you can rename profiles within the app to make them easier to remember.

- Profiles G1–G10 can be renamed in the app for easier identification.



➢ Media

Browse and view stored photos and videos.

- Thumbnail grid, with album categorized by month.

➢ NUC Shutter

Control thermal sensor calibration.

When switched to Auto mode, the status bar displays an icon with the letter A; in Manual mode, it shows M; in External mode, it shows E.

- Auto / Manual / External.

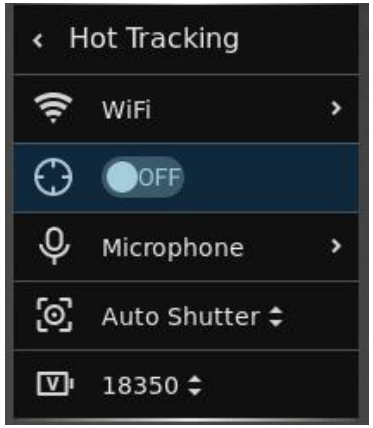


- Auto: The device automatically triggers image calibration at regular intervals without user action.
- Manual: User initiates calibration manually by long pressing the Zoom button.
- External: Close the lens cap and long press the Zoom button to calibrate.

➢ Hot Tracking

Enable or disable Hot Tracking.

- On / Off.



- When enabled, a frame appears on the screen to highlight the hottest point detected in the scene.

➢ MIC

Enable or disable ambient audio recording.

- On / Off.



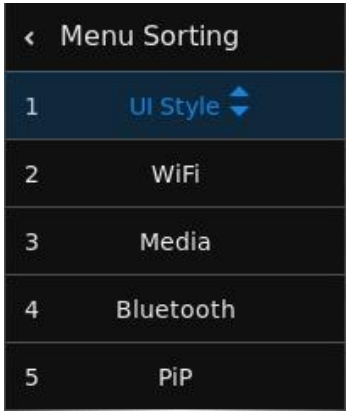
- Gain: -5~5.

  Adjust microphone gain level

➢ Menu Sorting

Reorder items in Main Menu.

- Press the Menu button to switch menu items, and use the Up/Down buttons to move positions.



➢ Compass Calibration

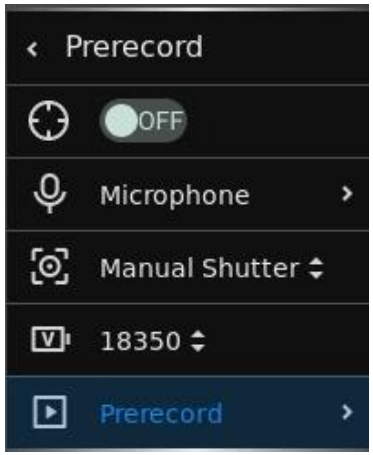
Guide to recalibrate electronic compass.

- Requires manual motion in specific directions until green icon appears.



➢ Prerecord

Automatically captures video before and after recoil.



- Sensitivity: Low / Medium / High.
  Adjust the sensitivity of this feature.

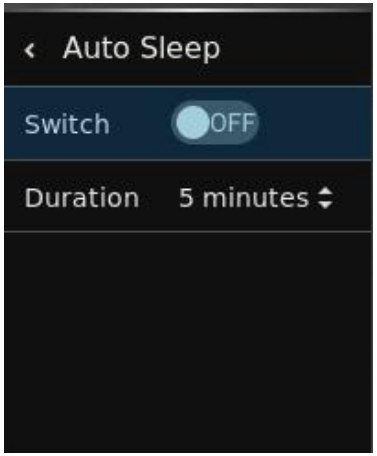
- Duration: 10s/15s/20s/25s/30s (before & after).
  Set the time to start recording the video. For example, if set to 15 seconds (before shot), the video will start recording 15 seconds before the shot.

➢ Auto Sleep

When the device's pitch angle exceeds 65 degrees or the roll angle exceeds 45 degrees, it will enter standby mode after the preset period of inactivity.



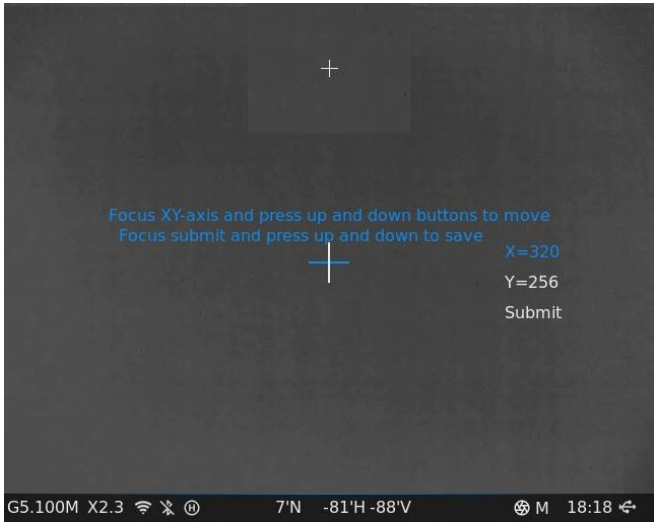
- Delay: 3 / 5 / 10 min.



➢ Pixel Correction

Fix defective (hot/stuck) pixels manually.

- Press and hold the menu button to enter the main menu.
- Select the Pixel Correction function to enter the Pixel Correction screen and the coordinate position of the reticle (X axis, Y axis) will be displayed in the center of the screen.
- Find the bad pixels in the screen.
- Press the menu button to toggle the x and y axes and press the up and down buttons to adjust the position of the x and y axes. Press the menu button to calibrate the bad pixels.
- Repeat the above operations to continue selecting bad pixels.
- When the calibration is done, press and hold the menu button to exit the pixel correction.



➢ Time/Date

Manually set time and date.

- Year, month, day, hour, minute, and second can be set individually.
- Used to display time in the status bar.

- Required for accurate file naming.

➢ Language

Choose device interface language.

- English / Deutsch / Italiano / Čeština / Magyar / Español / Français.

➢ Reset Settings

Restore factory defaults (non-destructive).

- Confirmation required.

➢ Erase Media

Delete all saved photos and videos from internal storage.

- Confirmation required.

➢ About

View firmware version, serial number, and hardware ID.

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19. Connecting to ZSYNC App

App Installation:

iOS

Android

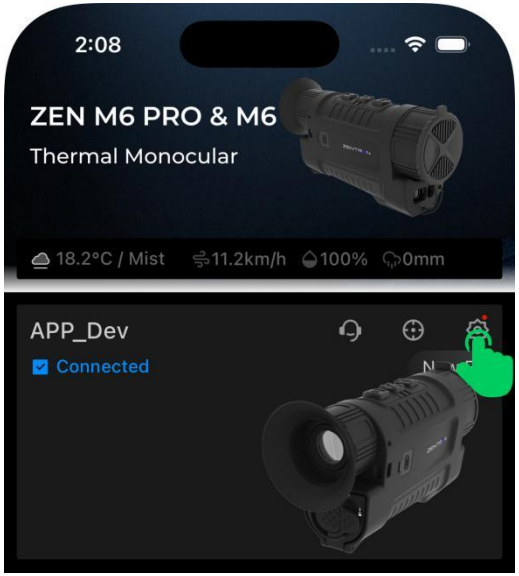
- Download **ZSYNC** from App Store (iOS) or Google Play (Android).

Connecting:

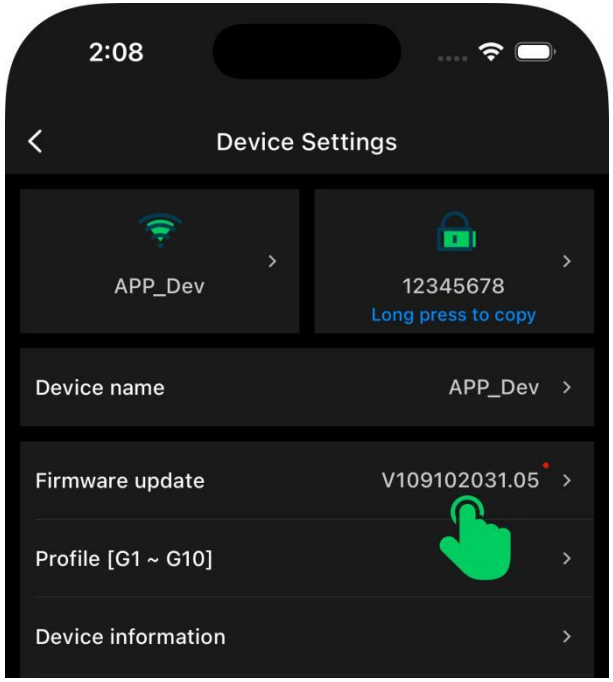
1. Turn on device Wi-Fi (Main Menu > Wi-Fi > On).
2. Note SSID displayed in Main Menu > Advanced Settings > Wi-Fi.
3. On your phone, go to WLAN settings and connect to the same SSID.
    - Default password: 12345678.
4. Open ZSYNC App → Tap connected device → View real-time image or access media.

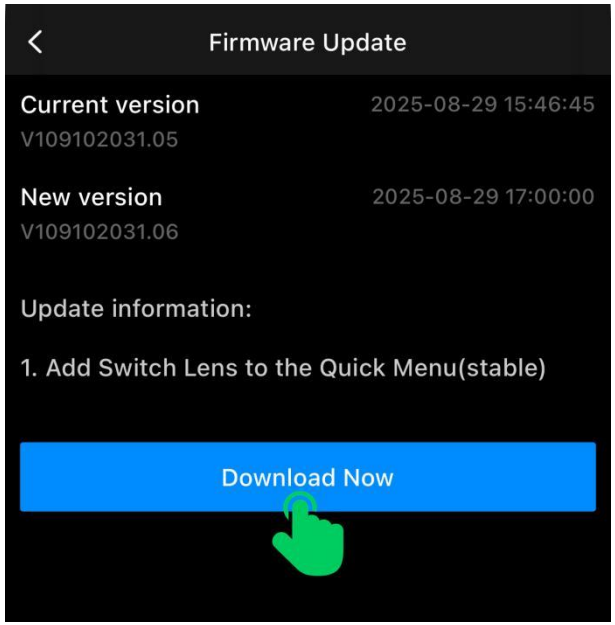
20. Firmware Upgrade

1. Connect mobile device to the unit via Wi-Fi.
2. Open **ZSYNC App** → Tap Settings ⚙.

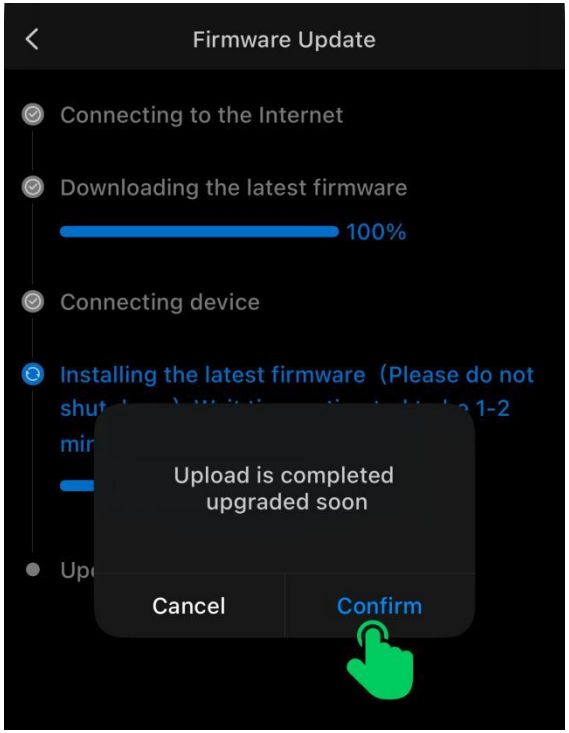


3. Select **Firmware update** → Tap **Download Now.**





4. Follow prompts to complete installation.



5. Device will automatically restart and apply updates.

Important: Do not disconnect during upgrade. Ensure battery >50% or connect external power.

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21. File Transfer to PC

When connected via USB-C cable:

1. Power on the device.
2. Connect to a PC via cable.
3. Device will appear as a USB drive. Double-click to open and view files.
4. Open folders by date to view:
    - The device stores captured photos and videos in its USB drive.
    - Users can copy them to their computer.
    - Photos (.jpg).
    - Videos (.mp4).

The naming conventions for photos and videos are:

- zentron_image_YYYY_MM_DD_HH_mm_ss.jpg.
- zentron_video_YYYY_MM_DD_HH_mm_ss_auto.mp4.
- zentron_video_YYYY_MM_DD_HH_mm_ss_manual.mp4.
- auto.mp4 is the video automatically recorded by the Prerecord function.
- manual.mp4 is the manually recorded video.
- YYYY_MM_DD_HH_mm_ss represents year, month, day, hour, minute, and second.

22. Maintenance & Cleaning

- **Lens:** Use provided microfiber cloth. Do not use alcohol or coarse material.
- **Body:** Wipe with soft damp cloth. Avoid solvents.
- **Storage:** Keep dry, store in provided bag.
- **Charging Port:** Avoid dust buildup.
- **Battery:** Charge every 3 months during long-term storage. Avoid full depletion.

23. Troubleshooting (FAQ)

Issue	Possible Cause / Solution
Device won’t turn on	Check battery orientation / charge level
Wi-Fi not visible	Ensure Wi-Fi is enabled in main menu
App fails to connect	Forget Wi-Fi, reconnect / Restart device
Image is blurry	Adjust lens focus / Eyepiece diopter
Reticle is misaligned	Perform zeroing again / Reset profile
Video not recording	Ensure sufficient storage space
Battery drains fast	Enable Auto Sleep, disable Wi-Fi and Bluetooth

24. Legal & Compliance

FCC ID: 2BGU2-ZENC50

FCC ID: 2BGU2-ZENC35

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different

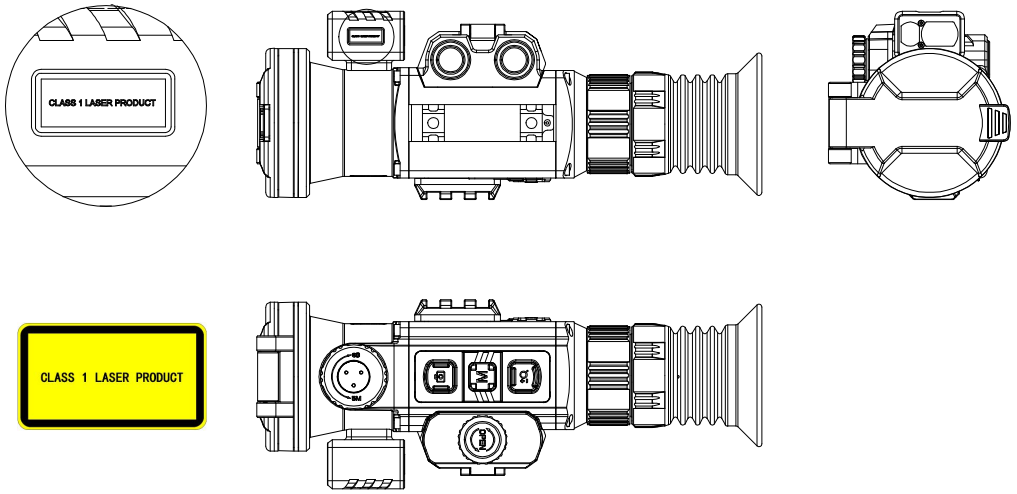
from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.

25. Caution

Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.



1. Laser safety levels are classified according to IEC 60825-1: 2014.
2. The laser module information is as follows :

- Wavelength: 905nm
- Maximum single pulse energy: 0
- Laser safety level：Class 1
- Pulse width：0
- Repetition frequency：1-5hz

Note：Semiconductor laser, without Maximum single pulse energy and Pulse width parameters.

26. Regulatory Information

EU Conformity Statement
This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the 2011/65/EU and its amendment directive 2015/863/EU.
Frequency Bands and Power (for CE)
The frequency bands and transmitting power (radiated and/or conducted) nominal limits applicable to the following radio equipment are as follows:
Wi-Fi 2.4 GHz (2.4 GHz to 2.4835 GHz), 20 dBm

Directive 2012/19/EU (WEEE Directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info

27. Contact & Support

For technical support, warranty service, or general inquiries:

- Website: zentronoutdoor.com
- Email: info@zentronoutdoor.com

Users can also submit feedback and contact our European agents through our ZSYNC app.

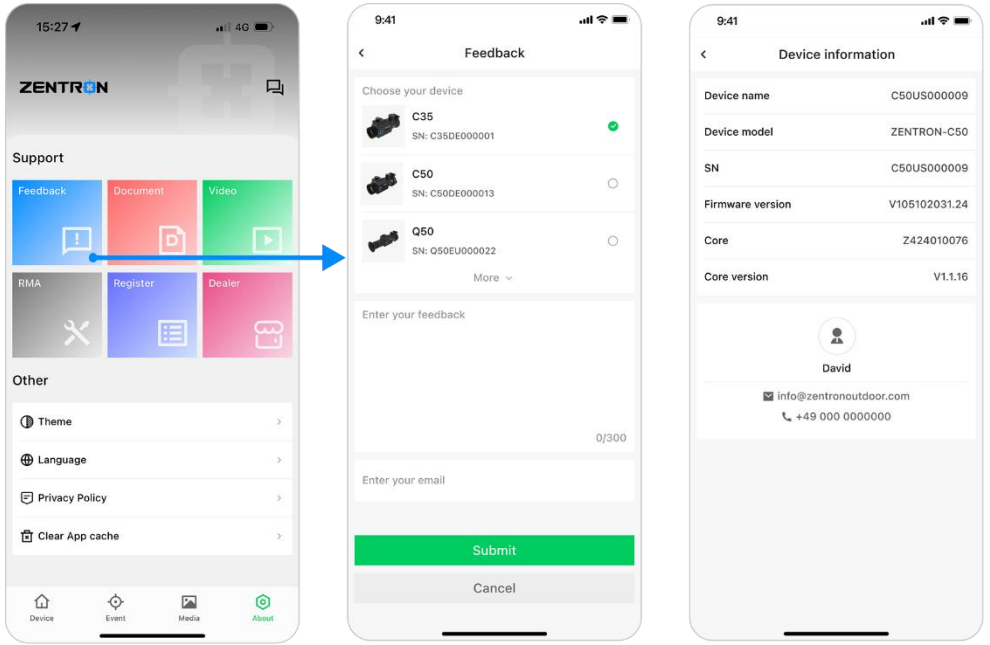
Step 1:

Connect your device to the ZSYNC app, then navigate to the "About" page. Find the submenu "Feedback" under Support.

Step 2:

Tap on "Feedback" to report any issues you encountered or to share your valuable experience using our products. Our team is here to help and will respond promptly.

At Zentron, we value your experience. You're welcome to share any feedback regarding product usage, technical issues, or suggestions for improvement. Our professional technical support team is committed to responding within 24 hours.



Step 1 Step 2

zentronusa

ZENTRON

ZENTRON USA

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zentronusa.com